

Bulk Buying Terms and Conditions

Winter 2026 Prepayment Bonus Programme

Available from 1 June 2026 to 1 September 2026. A separate summer bulk-buying model will follow.

1. About this offer

The Winter 2026 Bulk Buying Programme lets you pay for your Northlands Energy electricity in advance and earn a bonus in return. The more months you pay for upfront, and by paying via direct EFT, the larger your bonus – up to a maximum of 10%.

Your bonus is paid as free electricity credit on your account. This document sets out the full terms of the offer. It should be read together with your standard supply arrangement; where the two differ, this document applies to matters of prepayment and bonuses only.

2. Your bonus at a glance

Your total bonus is made up of two parts: a prepayment bonus (based on how many months you pay upfront) and a flat 3% Direct-EFT bonus for paying by bank EFT. The table shows the combined bonus and a worked example for a customer spending about R15,000 a month on electricity.

Prepayment term	Prepay bonus	Direct-EFT bonus	Total bonus	Example bonus (customer paying ~R15,000/month)
Pay monthly (by EFT)	0%	3%	3%	R450 back on each R15,000 paid
3 months upfront (~R45,000)	1%	3%	4%	R1,800 back
6 months upfront (~R90,000)	2%	3%	5%	R4,500 back
9 months upfront (~R135,000)	4%	3%	7%	R9,450 back
12 months upfront (~R180,000)	7%	3%	10%	R18,000 back

Example figures are illustrative and based on an assumed spend of R15,000 per month. Your actual bonus is calculated on the amount you prepay. Terms between the listed tiers are rounded down to the nearest tier (for example, an 8-month prepayment earns the 6-month rate).

3. Who can join

- You hold an active Northlands Energy electricity account in good standing, with no overdue balance.
- Your meter allows us to accurately measure and reconcile your consumption.
- You pass any reasonable credit and identity checks we may require.
- We may decline or withdraw an offer before you make a prepayment, at our discretion.

4. How your bonus is paid

1. Your bonus is added to your account as bonus electricity credit and is used automatically to reduce your electricity charges.
2. The bonus is earned gradually as you use your prepaid electricity, in step with your consumption. For example, on a 12-month prepayment at 10%, you earn one twelfth of the bonus for each month of supply you take.
3. Bonus electricity credit has no cash value, cannot be paid out in cash, and cannot be transferred to another person or account.
4. Any bonus credit still unused at the end of your prepaid period may be carried over against future electricity for up to three months, after which it expires.

5. Paying by EFT to earn the extra 3%

To earn the 3% Direct-EFT bonus, pay by direct bank EFT into our Nedbank account, using your company name as the reference, and email your proof of payment to payments@northlandsenergy.co.za (the same process as on our Payments page).

Payments made through channels that carry a transaction fee – such as card gateways (for example PayFast) or prepaid / STS token vending outlets – are still accepted, but do not qualify for the 3% Direct-EFT bonus. You would still earn the prepayment bonus for those payments.

Note: EFT payments are not instant and may take up to 24 hours to reflect before your electricity and bonus credit are allocated.

6. Your electricity usage and reconciliation

5. The amount you prepay is based on a good-faith estimate of your usage for the period, using your history where available.
6. The full prepaid amount is payable in cleared funds before your prepaid period begins.
7. At the end of your prepaid period we compare your actual usage to your estimate. If you use more than you prepaid, the extra is charged at our normal rate and no bonus applies to it.
8. If you use less than you prepaid, the unused balance (excluding any bonus not yet earned) is carried over as credit against future electricity, or refunded at our normal, non-discounted rate at our discretion.
9. The bonus applies to electricity only, not to fixed charges, taxes or third-party levies, unless we state otherwise.

7. Price protection

10. The unit rate used for your prepaid electricity is fixed for your prepaid period, protecting you against standard-rate increases during that time, up to the amount you prepaid.
11. This protection does not cover statutory, regulatory, network or tax charges, which may change and be passed on at cost. Usage beyond the amount you prepaid is charged at the rate applying at the time.

8. If you cancel or leave early

12. You may stop taking part at any time, but doing so stops you earning any further bonus immediately.
13. You keep only the portion of the bonus you have already earned through usage up to that date. Bonus credit not yet earned falls away.
14. Any refund of your unused prepaid amount is worked out at our normal, non-discounted rate, and we may deduct the value of any bonus already applied but not yet earned through usage, together with any amounts you owe us.
15. We may end your participation and reverse unearned bonus if you break these terms, give us materially incorrect information, or fall into arrears.

9. Offer period and changes

16. This offer is available from 1 June 2026 to 1 September 2026. Prepayments must be made within this window to qualify.
17. This is a winter programme. A separate bulk-buying model will be offered for the summer period on its own terms.
18. Prepayments are non-refundable except as set out in these terms. Where a refund is due it is paid to your original payment method within 30 days of final reconciliation, at normal rates and net of any unearned bonus and amounts owing.
19. A prepaid period already under way keeps the bonus rate it started with, even if the programme changes or ends for new prepayments.

10. General

20. These terms are governed by the laws of the Republic of South Africa, and the South African courts have jurisdiction. Nothing in these terms limits your rights under the Consumer Protection Act or other applicable law.
21. If any part of these terms cannot be enforced, the rest continues to apply.

Questions? Contact us at payments@northlandsenergy.co.za. By making a prepayment under this programme, you confirm that you have read and agree to these terms and conditions.